

# DIVISION OF ALCOHOL AND TOBACCO CONTROL

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## INDUSTRY CIRCULAR

### *Returns of Merchandise*

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Stakeholders have requested that the Division of Alcohol and Tobacco Control consider loosening the requirements on returned merchandise. Specifically, stakeholders made ATC aware that supply-chain issues and delays in shipments have made the seven-day turnaround for returns as required by the regulations burdensome on business. ATC has considered this request and responds as follows:

Under current regulations, “Merchandise returns exceeding seven (7) days from delivery date may not be accepted for return from a retailer,” without Supervisor approval or by court order. *See* 11 C.S.R. 70-2.190 (7). Effective on the issued date of this Circular, ATC will hereby increase the number of days from seven to fourteen (14) before Supervisor approval is required. There will be no change regarding the exceptions to 70-2.190(7) as described in subsections A and B. However, licensees may now take up to fourteen days to return unwanted merchandise (as described in the regulation) prior to seeking an exception and approval from the Supervisor.

In order to respond to the requests of stakeholders, ATC has prepared this Circular. An amendment to the existing regulations describing the same will follow.

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